



Tourist Safety Management System

Registration Process/User Manual

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Introduction

Chardham Yatra is a sacred pilgrimage that is a favorite among millions of people; it takes pilgrims on a memorable journey through four sacred sites within the Himalayas which include Yamunotri, Gangotri, Kedarnath and Badrinath. These places are of great spiritual significance in Hindu mythology, bringing the pilgrims closer to seek spiritual illumination and blessings.

As per the government travel policy of Uttarakhand, you must register yourself and your vehicles before you start your journey to Char Dham and Hemkund Sahib. Verifying yourself at the destinations when you reach each shrine is also essential.

This website helps you to Register/Login as a User, Plan Your Tour, and Add Pilgrim to your tour and Yatra Registration Letter. Once you've completed your Yatra and verified at checkpoints or Dham, you will receive a Yatra Certificate from this website.

You are also facilitated to visit Live Chardham Darshan, Download the Yatra Certificate, see Health Advisory, Check the Weather Forecast, Photos and Videos. In case of any Emergency, you can contact to Toll-Free Contact Numbers, Emergency Helplines and Tourist Helpline Numbers 24x7.



The screenshot shows the website's header with navigation links: HOME, BOOKINGS, VEHICLE REGISTRATION, NEARBY LOCATION, GALLERY, EMERGENCY, FEEDBACK, WEATHER FORECAST, HEALTH ADVISORY, and REGISTER/LOGIN. The main banner features a scenic view of Yamunotri with the text 'Yamunotri' overlaid. Below the banner, a blue bar contains a message in English and Hindi: 'Dear Pilgrims, The Kapat of Kedarnath Dham will be open on 10th May 2024, Badrinath Dham on 12th May 2024, and Hemkund Sahib on 25th May 2024. प्रिय तीर्थयात्रियों, केदारनाथ धाम के कपाट खोलने की तिथि 10 मई 2024, बद्रीनाथ धाम के कपाट खोलने की तिथि 12 मई 2024, और हेमकुंड साहिब के कपाट खोलने की तिथि 25 मई 2024 है। Dear Pilgrims, The Kapat opening Date for Dham Yamunotri and Gangotri will be announced soon. Stay tuned for further Updates. प्रिय तीर्थयात्रियों, यमुनोत्री और गंगोत्री धाम के कपाट खोलने की तिथि जल्द ही घोषित की जाएगी।' Below the banner, the text 'Char Dham Yatra Registration And Hemkund Sahib Registration' is displayed in a blue box.

User Registration Process

Please follow below Steps for User Registration.

Step 1: Go to <https://registrationandtouristcare.uk.gov.in>

Step 2: Click on "Login/Register".

Step 3: If you are an Indian Pilgrim, choose "Indian Pilgrim", else choose "Foreign Pilgrims."

1) For Indian Pilgrims:

Step 1: Please Enter Full Name.

Step 2: Enter a Valid Mobile Number.

Step 3: Select User Type from:

- Individual (Self) (Max. 6 Pilgrim Registration allowed in the same Tour)
- Family (Self and Family) (Max. 8 Pilgrim Registration allowed in the Same Tour)
- Tour Operator (Max. 20 Pilgrim Registration allowed in the same Tour) Additionally, Tour Operator need to provide Tour Company Name, GST Number, and State.

Step 4: Set Password and Confirm Password.

Step 5: Click on "Sign Up", you will receive OTP on your registered mobile number, verify it and complete your registration process.



Register for Chardham and Hemkund

Indian Pilgrim Foreign Pilgrim

Name:

Mobile No:

Tour Operator Individual Family

Tour Company Name:

GST Number:

State:

Password:

Confirm Password:

Password must be at least of 6 characters with alphabets and numbers !!

Login to Your Account!

If you are already a registered user, then please login here.

Indian Pilgrim Foreign Pilgrim

Mobile No:

Password:

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[Forgot Password?](#)

2) For Foreign Pilgrims:

Step 1: Enter your Full Name.

Step 2: Enter a Valid Mobile Number with Country Code.

Step 3: Enter Valid Email ID.

Step 4: Select User Type from:

- Individual (Self) (Max. 6 Pilgrim Registration allowed in the same Tour)
- Family(Self and Family) (Max. 8 Pilgrim Registration allowed in the same Tour)

Step 5: Set Password and Confirm Password.

Step 6: Click on "Sign Up", you will receive OTP on your registered Email ID, verify it and complete the registration process.



Register for Chardham and Hemkund

Indian Pilgrim Foreign Pilgrim

Name:

Mobile No:

Email ID:

Individual Family

Password:

Confirm Password:

Password must be at least of 6 characters with alphabets and numbers !!

Login to Your Account!

If you are already a registered user, then please login here.

Indian Pilgrim Foreign Pilgrim

Email ID:

Password:

515138 Enter Captcha

[Forgot Password?](#)

Login Process

1) For Indian Pilgrims:

Step 1: Click on Register/Login Button.

Step 2: Enter Registered Mobile Number.

Step 3: Enter Correct Password.

Step 4: Enter the correct Captcha.

Step 5: Click on "Sign in".



Register for Chardham and Hemkund

Indian Pilgrim Foreign Pilgrim

Name Mobile No

Tour Operator Individual Family

Tour Company Name GST Number

State Password

Confirm Password

Password must be at least of 6 characters with alphabets and numbers !!

Login to Your Account!

If you are already a registered user, then please login here.

Indian Pilgrim Foreign Pilgrim

Mobile No

Password

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[Forgot Password?](#)

2) For Foreign Pilgrims:

Step 1: Click on Register/Login Button.

Step 2: Choose Foreign Pilgrim.

Step 3: Enter Registered Email ID.

Step 4: Enter Correct Password.

Step 5: Enter the correct Captcha.

Step 6: Click on "Sign in".



Register for Chardham and Hemkund

Indian Pilgrim Foreign Pilgrim

Name Mobile No

Email ID

Individual Family

Password Confirm Password

Password must be at least of 6 characters with alphabets and numbers !!

Login to Your Account!

If you are already a registered user, then please login here.

Indian Pilgrim Foreign Pilgrim

Email ID

Password

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[Forgot Password?](#)

Dashboard

After Sign In, you will see the Dashboard with your Registered User Name & Mobile Number on the left.

- ❖ Use “Registration for Tour” to register your new tour.
- ❖ Use “View/Modify Tour” to view & modify already existing Tours.
- ❖ Use “Manage Tour Info” to manage your Tour Info and Add New Tour. It will open Plan Your Tour Page.
- ❖ Use “Registration User Manual” to see or Download User Manual.
- ❖ After successful Registration, the user can see and Download the Registration Letter & Yatra Certificate from “Download Registration Letter& Certificate”.

The screenshot shows the dashboard of a tour operator. At the top, there is a dark blue header with the text "Tourist Care Uttarakhand Toll Free : 1364 | 0135 3520100" on the left, and "Chardham Darshan Live NEW WhatsApp Reg Guide Yatri Certificate" on the right, along with social media icons. Below the header, there are logos for "Uttarakhand" and "G20". On the right side of the header, there is a "My Account" link and a hamburger menu icon. The main content area has a background image of a mountain range. The word "Dashboard" is written in large white letters. On the left side, there is a sidebar with a profile card for a "Tour Operator" with the user name "User Name" and mobile number "911234567890". Below the profile card is a list of menu items: "Dashboard", "Manage Tour Info", "Manage Pilgrims/Tourist", "Chardham Darshan Live" (with a "NEW" badge), "Nearby Attractions", "Timings & Route Map of Dhams", "Change Password", "Notifications", and "Logout". The main content area features six large buttons arranged in a 2x3 grid. The top row contains "Registration for Tour" (यात्रा पंजीकरण करे) and "View/Modify Tour" (यात्रा देखें/संशोधित करें). The bottom row contains "Registration User Manual" (उपयोगकर्ता पंजीकरण नियमावली) and "Download Registration Letter & Certificate" (पंजीकरण पत्र और प्रमाण पत्र प्राप्त करे).

Tour Registration Process

Step 1: Click on the Registration for Tour or Click on Manage Tour Info → Add New Tour.

Step 2: Select Tour Type as “Chardham/Religious”.

Step 3: Select Tour Duration (Date of Entering & Leaving into state) in Uttarakhand from Date Picker.

Step 4: Enter No. of Tourists (If 5 family members are coming to Uttarakhand then user has to enter 5 numbers in that field).

Step 5: Select the Mode of Travel for Dham that which you will use After Entering/Leaving into Uttarakhand State (i.e., By Road, By Helicopter, and By Walking).

Step 6: Select the Specific Date of Tour in front of the destination.

For Example: Kedarnath – Date: 25/04/2023

Step 7: Click on the SAVE button to see the Tour has been created successfully.











The screenshot shows the 'Plan Your Tour' registration form. At the top, there is a dark blue header with contact information: 'Tourist Care Uttarakhand Toll Free : 1364 | 0135 3520100', 'Chardham Darshan Live', 'WhatsApp Reg Guide', 'Yatri Certificate', and social media icons. Below the header is a navigation bar with the Uttarakhand logo, 'G20' logo, and a 'My Account' link with a menu icon. The main content area is titled 'Plan Your Tour' and includes a language dropdown set to 'English'. The form fields are as follows:

- Select Tour Type ***: A dropdown menu with 'Chardham/Religious' selected.
- Select Tour Duration (Date of Entering/Leaving into State) ***: A date picker field with a note: 'Note: Tour duration can be for a maximum of 15 Days Only!'
- No. of Tourists (Max 20) ***: A text input field labeled 'No. of Tourists'.
- Mode of Travel for Dham ***: A dropdown menu with 'Select' chosen. A note below it states: 'Note: The selection of Mode of Travel will be considered as a Final Boarding Vehicle, you can not change it later.'
- Select Specific Date of Tour in Front of the Destination**: A section with a note: 'Note: The selection of date for specific Dham should be in incremental order.'
- Plan your Destination ***: A dropdown menu with 'Plan your destination' selected.
- Select Date of Tour ***: A date picker field.

At the bottom of the form, there are two buttons: a blue '+ Add' button and a blue 'Save' button.



Tour Operator
User Name
911234567890

-  Dashboard
-  Manage Tour Info
-  Manage Pilgrims/Tourist
-  Chardham Darshan Live NEW
-  Nearby Attractions
-  Timings & Route Map of Dhams
-  Feedback/Grievance
-  Change Password
-  Notifications
-  Logout

Plan Your Tour

Add New Tour

Search By Tour Name

Search

Sr No	Created date	Group ID	Tour Name	Tour Date	Your Destination	Action
1	21-03-2024	4210300008	Tour_21032024.2	24-03-2024 To 28-03-2024	Yamunotri,Kedarnath,Badrinath	 Add Pilgrim
2	21-03-2024	4210300005	Tour_21032024.1	21-03-2024 To 28-03-2024	Gangotri,Badrinath	 Add Pilgrim
3	19-03-2024	4190300010	Tour_19032024.3	25-03-2024 To 30-03-2024	Yamunotri,Gangotri,Kedarnath	

Pilgrim Registration Process

To add pilgrims under your created tour you can go to Manage Pilgrim/Tourist -> Click on Add New Pilgrim/Tourist button. You will see Tourist Registration form now. Your selected Dham will be displayed automatically under “Plan your destination”. Here, user need to enter following details who is going to travel for Uttarakhand.

Step 1: Enter Full Name (Name cannot be changed once you submit the registration).

Step 2: Enter Valid Age.

Step 3: Select Gender.

Step 4: Enter Valid Email ID, Mobile Number of Tourist (To be carried during yatra), Aadhar Card Number. You need to check/uncheck ‘Is this WhatsApp number too?’ checkbox as per your Mobile Number.

Step 5: For Indian Pilgrim Sign in, Select Country India for Indian Pilgrim and Select other desire Country for Foreign Pilgrim too. For Foreign Pilgrim Sign in, Select Country other than India Only.

Step 6: Enter correct Address, City, District and State name respectively.

Step 7: Enter details for Emergency, for this you need to fill Contact Person Name, Mobile Number and select Relation (Who is not travelling with you).

Step 8: Check/Uncheck if you are from below profession: (I am a doctor) checkbox as per your profession.

Step 9: Select Mode of Travel for Dham (After entering into Uttarakhand State) from Dropdown and insert data in Driver’s Name and Vehicle Number.

Note: Mode of Travel Options (Here options will be hide/show based on your selected travel option during the Tour Creation) 1. Bus/Mini Bus 2. Private Car 3. Taxi/Maxi 4. Helicopter 5. Two-Wheeler 6. By Walking

Step 10: Select or write Medical Condition (If any) from 1. Cardiac/Heart Related Problem 2. Asthma/Breathing Problem 3. Diabetes 4. Other (Enter the Additional Disease in Textbox) 5. NA (If you have not any Medical problem)

Step 11: Upload passport size photo.

Step 12: Select Identity proof and upload that document.

(1. Adhar Card, 2. Pan Card, 3. Passport, 4. Voter ID)










Step 13: Select Are you COVID-19 Vaccinated? (Tick if yes), Enter Certificate Reference ID Number if you are Vaccinated.

Step 14: It is mandatory to select checkbox of '**I hereby agree to share the information in this form for the purposes of registration.**'

Step 15: If you want to add more tourists then you can click on "Save & Add More" or else you can click on "Finish" button to complete the registration.



Tour Operator
User Name
911234567890

-  Dashboard
-  Manage Tour Info
-  Manage Pilgrims/Tourist
-  Chardham Darshan Live NEW
-  Nearby Attractions
-  Timings & Route Map of Dhams
-  Change Password
-  Notifications
-  Logout

Registration Of Pilgrim/Tourist

 Select Language English

Plan your Destination [Selected Tour Name : Tour_08032024.1]

Add New Tour

Yamunotri,Gangotri,Kedarnath,Badrinath,Hemkund Sahib

Full Name *

Note: This name will be used in the "Yatri Darshan Certificate", so can not be changed once you submit the registration!

Enter Full Name *

Age *

Age *

Gender*

 Male FeMale Other

Email

Email Address

Mobile Number of Tourist (To be carried during yatra) *

Mobile No. *

 Is this WhatsApp number too?

Enter Aadhar Card Number

Enter Aadhar Card Number

Country *

India

Address *

Address *

City*

City*

District Name*

District Name*

State *

Select State

Emergency Contact Person, Mobile Number and Relation (Who is not travelling with you)

Contact Person Name*

Contact Person Name*

Emergency Contact Number *

Emergency Contact No*

Contact Person Relation*

Select

Select if you are from below profession

 I am a Doctor

Mode of Travel for Dham *

select

Select Medical Condition (If Any)

 Cardiac/Heart Related Problem
 Asthma/Breathing Problem Diabetes Other

Upload Passport Size Photo *

Choose File No file chosen

Take Profile Picture

Select Identity Proof

Select

Upload Identity Proof

Choose Files No file chosen

Take Identity Proof

 Are you COVID-19 Vaccinated?
 I hereby agree to share the information in this form for the purposes of registration.

Finish

Yatra Registration Letter

User is able to download Yatra Registration Letter in which a unique QR code will be displayed inside the PDF. Similarly user can see the same letter in List of Pilgrims/Tourist screen.

Step 1: Go to Manage Pilgrim/Tourist from Side Menu.

Step 2: Select Your Tour from dropdown.

Step 3: Click on ‘Download PDF’ from Download Registration Letter column.

The screenshot displays the 'List of Pilgrims/Tourist' interface. At the top, there is a header with contact information: 'Tourist Care Uttarakhand Toll Free : 1364 | 0135 3520100', 'Chardham Darshan Live', 'WhatsApp Reg Guide', and 'Yatri Certificate'. The user's profile is shown as 'My Account'. The main content area features a sidebar with navigation options: Dashboard, Manage Tour Info, Manage Pilgrims/Tourist (selected), Chardham Darshan Live (NEW), Nearby Attractions, Timings & Route Map of Dhams, Feedback/Grievance, Change Password, Notifications, and Logout. The main panel has a 'List of Pilgrims/Tourist' title, a 'Select Tour' dropdown menu (set to 'Tour_21032024.2'), and an 'Add New Pilgrim/Tourist' button. Below this is a search bar with 'Search Here' and a 'Search' button. A table lists the pilgrims/tourists with columns for Name, Mobile Number, Vehicle No, Action, Download Registration Letter, and Certificate. The table contains one entry: Rutva Vata, 9712502605, GJ18BN7293. The 'Action' column has edit and search icons. The 'Download Registration Letter' column has a 'Download PDF' button, and the 'Certificate' column has a 'Download Certificate' button. At the bottom right of the table, there are pagination controls: 'First', 'Previous', '1', 'Next', and 'Last'.

Tourists must keep that “Yatra Registration Letter” or that they received an SMS on their mobile number during the Uttarakhand tour.

Before check-in to any destination, Yatrimitra will check that SMS or Yatra Registration Letter (QR code) for verification

Yatra Darshan Certificate

Pilgrim will also get Yatra Darshan Certificate in their user account after verification at Chardham. To download the Registration Letter or Yatri Darshan Certificate please follow below steps. You can Download Yatra Darshan Certificate with or without Login.

Step 1: Go to Dashboard or Homepage.

Step 2: Click on 'Yatri Certificate'.

Step 3: Enter correct 'Enter Unique Registration Number', 'Enter Registered Mobile Number' and 'Captcha'.

Step 4: Click on Submit button.

OR

Step 1: Login to the Website Step.

The screenshot shows the user interface of the Uttarakhand Chardham Darshan Live website. The top navigation bar includes 'Tourist Care Uttarakhand', 'Toll Free : 1364 | 0135 3520100', 'Chardham Darshan Live', 'WhatsApp Reg Guide', and 'Yatri Certificate'. The user is logged in as 'Tour Operator' with 'User Name 911234567890'. The main content area is titled 'List of Pilgrims/Tourist' and features a 'Select Tour' dropdown menu set to 'Tour_21032024.2'. Below this is an 'Add New Pilgrim/Tourist' button and a search bar. A table lists the pilgrims, with one entry for 'Rutva Vala' having mobile number '9712502605' and vehicle number 'GJ18BN7293'. The table includes columns for 'Name', 'Mobile Number', 'Vehicle No', 'Action', 'Download Registration Letter', and 'Certificate'. The 'Action' column contains edit and search icons. The 'Download Registration Letter' and 'Certificate' columns contain 'Download PDF' and 'Download Certificate' buttons respectively. A pagination bar at the bottom shows 'First', 'Previous', '1', 'Next', and 'Last'.

Step 2: Clicks on the Manage Pilgrims/Tourist to get download any of the Registration Letter or Yatra Darshan Certificate

Useful Links

- ❖ For Safe Journey and assistance across the route in Uttarakhand, you can register through- <https://registrationandtouristcare.uk.gov.in> and
- ❖ Mobile App – Tourist Care Uttarakhand (Downloadable from Play Store and App Store)
- ❖ Play Store Link - <https://play.google.com/store/apps/details?id=com.ethicsutdb.app>
- ❖ App Store Link - <https://apps.apple.com/us/app/tourist-care-uttarakhand/id157>

Useful Information

- ❖ **Helpline – 1364, 0135 - 2559898, 2552627, 0135 - 3520100**
- ❖ **Things to carry**
 - Warm Clothes (Jacket, Shawl, Gloves etc.)
 - Valid personal ID proof
 - Raincoat/Umbrella
 - Necessary Medicine
- ❖ User is able to do Booking for Pooja, Hotel, Guest House and Heli Services.
- ❖ You can do Vehicle Registration for your Yatra
- ❖ User can visit Nearby Location i.e. Nearby Attractions, Destinations, Find Route, Sulabh Toilets.

- ❖ You can give your Feedback through this link :
<https://registrationandtouristcare.uk.gov.in/feedback.php>