



## Tourist Safety Management System

### Registration Process/User Manual

**Step 1:** Go to <https://registrationandtouristcare.uk.gov.in>

**Step 2:** Get Char Dham information & Tourist Registration and Verification Process:

**Step 3:** Click on Login/Register

If you are Indian Pilgrim, click on **Indian Pilgrim** or if you are Foreign Pilgrim, click on **Foreign Pilgrim**.



#### I) Register as an Indian Pilgrim

- ❖ Registration through any of the below identity - Individual (Self) or
- ❖ Family (Self and Family) or
- ❖ Tour Operator

#### II) Register as a Foreign Pilgrim

- ❖ Registration through any of the below identity - Individual (Self) or
- ❖ Family (Self and Family)

## Step 4: To Create Account and Login

### I) For Indian Pilgrim

**To create a new account**, enter Full Name, Mobile No., Select Tour Operator/Individual/Family, (\*In case of **Tour Operator only**, enter Tour Company Name, GST Number, State) Enter Password & Confirm Password, click on Sign Up button ,Get OTP on mobile number, verify and sign up successfully.

**Please Note** – Individual User can add maximum of 6 Pilgrims, Family user can add maximum of 8 Pilgrims and Tour Operator can add maximum of 20 Pilgrims in a same tour.

**To Login** enter Registered Mobile No., Enter Password & Enter captcha, and then click on Sign IN button.

**If you are already a registered user, then please log in here**

The registration form is titled "Register for Chardham and Hemkund". It features two tabs: "Indian Pilgrim" (selected) and "Foreign Pilgrim". The form includes the following fields and options:

- Name \***: Text input field.
- Mobile No \***: Text input field with a dropdown menu for country selection (India is selected).
- Tour Operator / Individual / Family**: Radio button options, with "Tour Operator" selected.
- Tour Company Name \***: Text input field (required for Tour Operator).
- GST Number**: Text input field (required for Tour Operator).
- State \***: Dropdown menu for state selection.
- Password \***: Text input field with a strength indicator.
- Confirm Password \***: Text input field with a strength indicator.
- Sign Up**: Blue button at the bottom.

A note at the bottom states: "Password must be at least of 6 characters with alphabets and numbers !!".

The login form is titled "Login to Your Account!". It features two tabs: "Indian Pilgrim" (selected) and "Foreign Pilgrim". The form includes the following fields and options:

- Mobile No \***: Text input field with a dropdown menu for country selection (India is selected).
- Password \***: Text input field.
- 552497**: Captcha code displayed in a grey box.
- Enter Captcha**: Text input field for the captcha code.
- Sign IN**: Blue button.
- Forgot Password?**: Link for password recovery.

### II) For Foreign Pilgrim

**To create a new account**, enter Full Name, Country, Mobile No., Email ID, Select Individual/Family, Enter Password & Confirm Password, click on Sign Up button, Get OTP on Email ID, verify and sign up successfully.

**Please Note** – Individual User can add maximum of 6 Pilgrims and Family user can add maximum of 8 Pilgrims in a same tour.

**To Login** enter Registered Email ID, Enter Password & Enter captcha, and then click on Sign IN button.

If you are already a registered user, then please log in here

### Register for Chardham and Hemkund

Indian Pilgrim Foreign Pilgrim

Name \*  Mobile No \*

Email ID \*

Individual  Family

Password \*  Confirm Password \*

Password must be at least of 6 characters with alphabets and numbers !!

[SIGN UP](#)

### Login to Your Account!

If you are already a registered user, then please login here.

Indian Pilgrim Foreign Pilgrim

Email ID \*

Password \*

552497

[SIGN IN](#) [Forgot Password?](#)

**Step 5:** After Sign In, you will see the Dashboard with your Registered User

Name & Mobile Number on the left.

**Step 6:** Now register for tour by clicks on the Registration for Tour and click on the View/Modify to view & modify existing tour.

Or

Manage tour info and Add new Tour by clicking on **Manage Tour Info**. The **Plan Your Trip** Page will open

**Tour Operator**  
Deepak Pant  
99999333##

- Dashboard
- Manage Tour Info
- Manage Pilgrims/Tourist
- Chardham Darshan Live **NEW**
- Nearby Attractions
- Timings & Route Map of Dhams
- Feedback/Grievance
- Change Password
- Notifications
- Logout

**Registration for Tour**  
यात्रा पंजीकरण करे

**Registration User Manual**  
उपयोगकर्ता पंजीकरण नियमावली

**View/Modify Tour**  
यात्रा देखें/संशोधित करें

**Download Registration Letter & Certificate**  
पंजीकरण पत्र और प्रमाण पत्र प्राप्त करे

Step 7: Clicks on the Registration for Tour. The Plan Your Tour Page will open.

## Plan Your Tour

Select Language English ▾

**Select Tour Type \***

Chardham/Religious ▾

**Select Tour Duration (Date of Entering/Leaving into State) \***

Note: Tour duration can be for a maximum of 15 Days Only!

**No. of Tourists (Max 20) \***

No. of Tourists

**Mode of Travel for Dham \***

Select ▾

Note: The selection of Mode of Travel will be considered as a Final Boarding Vehicle, you can not change it later.

**Select Specific Date of Tour in Front of the Destination**

Note: The selection of date for specific Dham should be in incremental order.

**Plan your Destination \***

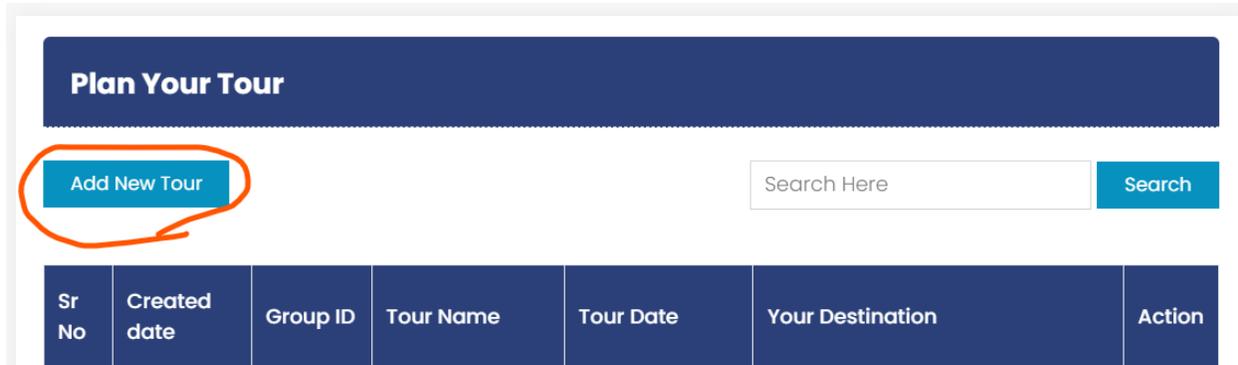
Plan your destination ▾

**Select Date of Tour \***



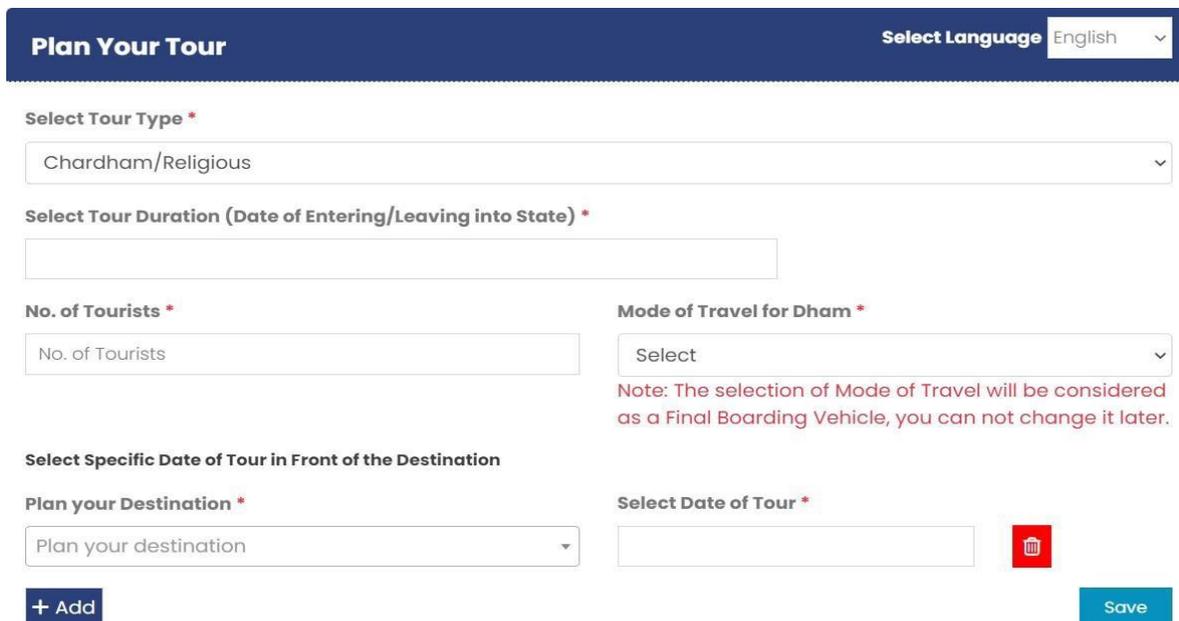
Or

Click on **Add New Tour** button to Create Tour /Registration for tour.



The screenshot shows a dark blue header with the text "Plan Your Tour". Below the header, there is a light blue button labeled "Add New Tour" which is circled in orange. To the right of this button is a search bar with the placeholder text "Search Here" and a blue "Search" button. Below the search bar is a table with the following columns: "Sr No", "Created date", "Group ID", "Tour Name", "Tour Date", "Your Destination", and "Action".

**Step 8:** Select **Tour Type\***, select **Tour Duration\*** (Date of Entering & Leaving into state) in Uttarakhand from date picker. **Enter No. of Tourists\*** (If there are 5 family members, who are coming to Uttarakhand then user has to enter 5 number in that field), **Mode of Travel for Dham (After Entering/Leaving into Uttarakhand State) \*** (By Road, By Helicopter, By Walking) **Select Specific Date of Tour in front of the destination\*** for example: Kedarnath – date: 25/04/2023 & Badrinath – date: 27/04/2023



The screenshot shows the "Plan Your Tour" form with the following fields filled out:

- Select Language:** English (dropdown)
- Select Tour Type\*:** Chardham/Religious (dropdown)
- Select Tour Duration (Date of Entering/Leaving into State)\*:** (empty date picker)
- No. of Tourists\*:** No. of Tourists (text input)
- Mode of Travel for Dham\*:** Select (dropdown)
- Note:** The selection of Mode of Travel will be considered as a Final Boarding Vehicle, you can not change it later.
- Select Specific Date of Tour in Front of the Destination:** (empty text input)
- Plan your Destination\*:** Plan your destination (dropdown)
- Select Date of Tour\*:** (empty date picker)
- + Add** (button)
- Save** (button)

**Step 09:** Click on **SAVE** button

**Step 10:** Now, you will see the tour has been created

**Step 11:** Add pilgrim under that tour, if skipped then click on the Manage Tour info to **Add Pilgrim(s)**.

**Step 12:** You will see **Registration of Tourist** form now. Your destination will be displayed automatically. Here, user has to enter details who is going to travel to Uttarakhand.

**Step 13:** Fields are as per below

Enter Full Name\*,

Enter Age\*,

Select Gender\*,

Mobile number of Tourist\* (To be carried during yatra),

Email Address,

Enter Adhaar Card

Number, Select Country\*,

Address\*,

City Name\*,

District Name\*,

Select State\*,

Emergency Contact Person, Mobile Number and Relation (Who is not travelling with you)

Contact Person Name\*,

Emergency Contact Number\*,

Contact Person Relation\*.

Select if you are from below profession **Tick Option** (I am a doctor),

Mode of Travel for Dham (After entering into Uttarakhand State) \*,

Suppose if you are selecting Private car then enter Driver's Name\* and Vehicle Number\*

Mode of Travel Options (Here options will be hide/show based on your selected travel option during the Tour Creation)-

1. Bus/Mini Bus
2. Private Car
3. Taxi/Maxi
4. Helicopter
5. Two-Wheeler
6. By Walking

Select Medical Condition (If Any)

1. Cardiac
2. Asthma
3. Diabetes
4. Other
5. NA

Upload passport size photo\*,

Select Identity proof and upload that document-

1. Adhar Card
2. Pan card
3. Passport
4. Voter ID

Are you COVID-19 Vaccinated? (Tick if yes)

## Indian Pilgrim: Add New Pilgrim/Tourist

**Registration Of Pilgrim/Tourist** Select Language English

Plan your Destination [Selected Tour Name : Tour\_24022023.1] Add New Tour

Kedarnath,Badrinath

Full Name \*  
Enter Full Name \*

Age \*  
Age \*

Gender \*  
 Male  Female  Others

Mobile Number of Tourist (To be carried during yatra) \*  
Mobile No. \*

Email  
Email Address

Enter Aadhar Card Number  
Enter Aadhar Card Number

Country \*  
India

Address

City\*  
City\*

District Name\*  
District Name\*

State \*  
Select State

Emergency Contact Person, Mobile Number and Relation (Who is not travelling with you)

Contact Person Name\*  
Contact Person Name\*

Emergency Contact Number \*  
Emergency Contact No\*

Contact Person Relation\*  
Select

Select if you are from below profession  
 I am a Doctor

Mode of Travel for Dham \*  
By Walking

Select Medical Condition (If Any)  
 Cardiac  Asthma  Diabetes  Other

Upload Passport Size Photo \*  
Choose File No file chosen Take Profile Picture

Select Identity Proof  
Select

Upload Identity Proof  
Choose Files No file chosen Take Identity Proof

Are you COVID-19 Vaccinated?

I hereby agree to share the information in this form for the purposes of registration.

Save And Add More Finish

[Add More 5 Pilgrim](#)

## Foreign Pilgrim: Add New Pilgrim/Tourist

### Edit Pilgrim/Tourist Details

Select Language English ▼

Plan your Destination [Selected Tour Name : Tour\_18032024.9]

Add New Tour

Kedarnath

Full Name \*

Note: This name will be used in the "Yatri Darshan Certificate", so can not be changed once you submit the registration!

Deepak

Age \*

Age \*

Gender\*

Male  Female  Other

Email

Email Address

Mobile Number of Tourist (To be carried during yatra) \*

6396695590

Is this WhatsApp number too?

Enter Aadhar Card Number

Enter Aadhar Card Number

Country \*

Andorra ▼

Address \*

Address \*

City\*

City\*

Emergency Contact Person, Mobile Number and Relation (Who is not travelling with you)

Contact Person Name\*

Contact Person Name\*

Emergency Contact Number \*

Emergency Contact No\*

Contact Person Relation\*

Other ▼

Select if you are from below profession

I am a Doctor

Mode of Travel for Dham \*

Private Car ▼

Select Medical Condition (If Any)

Cardiac/Heart Related Problem

Asthma/Breathing Problem  Diabetes  Other

Driver's Name \*

Driver's Name

Vehicle Number \*

Vehicle Number

Upload Passport Size Photo \*

Choose File No file chosen

Take Profile Picture

Select Identity Proof

Select ▼

Upload Identity Proof

Choose Files No file chosen

Take Identity Proof

Are you COVID-19 Vaccinated?

I hereby agree to share the information in this form for the purposes of registration.

Update

**Step 14:** If you want to add more tourists then you can click on **Save & Add More** or else you can click on **Finish** button to complete the registration.

**Step 15:** Then after user has to download **Yatra Registration Letter** in which a unique QR code

will be displayed on that PDF, which user can see on the List of Pilgrims/Tourist screen. That tourist/pilgrim has to keep during the Uttarakhand Yatra. And also, an SMS will be sent to the tourist from the system along with the unique ID.

**Step 16:** Tourist has to keep that “Yatra Registration Letter” or that received SMS on their mobile number during the Uttarakhand tour.

**Step 17:** Before the check-in of that destination, Yatrimitra will check that SMS or Yatra Registration Letter (QR code) for verification.

**Step 18:** Pilgrim will also get **Yatra Darshan Certificate** in their login after verification at Chardham.

#### **To download the Registration Letter or Yatri Darshan Certificate**

Either Clicks on the Manage Pilgrims/Tourist to get download any of Registration Letter or Yatra Darshan Certificate.

<b>List of Pilgrims/Tourist</b>						Select Tour
					Tour_30082023.1	▼
Search Here					Search	
Name	Mobile Number	Vehicle No	Action	Download Registration Letter	Certificate	
ABC	91xxxxxxx1	UK0X3456		<a href="#">Download PDF</a>		

First Previous **1** Next Last

Or

Clicks on the **Download Registration Letter & Certificate** in the Dashboard to get download any of Registration Letter or Yatra Darshan Certificate.

### Download Registration Letter & Certificate

Select Tour

Search Here

Name	Mobile Number	Vehicle No	Download Registration Letter	Certificate
ABC	XXXXXXX 590		<input type="button" value="Download PDF"/>	

First Previous **1** Next Last

**Step 19:** For Safe Journey and assistance across the route in Uttarakhand, you can register through- <https://registrationandtouristcare.uk.gov.in>

And Mobile App – **Tourist Care Uttarakhand** (Downloadable from Play Store and App Store) Play Store Link -

<https://play.google.com/store/apps/details?id=com.ethicsutdb.app>

App Store Link - <https://apps.apple.com/us/app/tourist-care-uttarakhand/id157>

#### [Useful information](#)

Helpline – 1364, 0135 - 2559898, 2552627, 0135 - 3520100

#### [Things to carry](#)

- Warm Clothes (Jacket, Shawl, Gloves etc.)
- Valid personal ID proof
- Raincoat/Umbrella
- Necessary Medicine